

**HEALTH COMMISSION
EMPLOYEE RECOGNITION PROGRAM
NOMINATION
DPH 2017 Awards**

Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
Douglas Obana	6122/Senior Environmental Health Inspector	PHD – Environmental Health Branch	Stephanie Cushing – Director, Environmental Health Branch

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Douglas Obana has been with DPH since 2010. He has worked in many programs within Environmental Health Branch such as Refuse Lien, Food Safety permitting and inspections, Medical Cannabis Dispensary permitting and inspections and Non-potable Water plan check, permitting and inspections, For the last two years, as a Senior Inspector, Doug has permitted twenty four Medical Cannabis Dispensaries and accepted 35 Medical Cannabis Dispensary applications. He also accepted and reviewed 26 non-potable water applications and reviewed the accompanying reengineering reports.

Doug has been re-assigned to the new Cannabis Program in Environmental Health. He is a valuable asset regarding all information for Cannabis, applications, processing and permitting of Medical Cannabis Dispensaries and the recent Adult-use Retail Permitting at Medical Cannabis Dispensaries. He has easily adapted to the recent changes in State and Local Cannabis regulations and their implementation in San Francisco. Doug works well with the regulated community and spends the time to explain current processes regarding Cannabis. Doug is hard working, does not complain and is willing to do what is necessary to protect the public's health.

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Kwok Wah "Sunny" Ho	2736	101 Facilities	Mark Morewitz

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Kwok Wah "Sunny" Ho is one of the unsung heroes of 101 Grove Street. In his role as Porter, he supports every staff member and every project in the building. His tasks are often daunting and he must help to respond to crises that need immediate attention throughout every shift. In his role, he must combine physical strength with strategy to determine how best to solve a particular problem. He is one of the vital employees at 101 Grove that serves as a backbone so that all other activities in the building can be conducted. When there was a shift in leadership in facilities management at 101 Grove Street, Sunny's knowledge of the building and its needs was very helpful during the transition to a new supervisor.

Sunny not only provides high quality service and knowledge of 101 Grove Street, but he does so with impeccable customer service skills. Although his work is often physically taxing, Sunny always has a smile to greet everyone. He is incredibly hard working and dedicated to doing his job with integrity. Kwok Wah "Sunny" Ho is a great asset to SFDPH, and today we thank him for being an important member of our staff.

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DPH Non-Hospital Awards**

Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
Kelly Hiramoto	0933	SFHN Transitions Division	Roland Pickens

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

In her role leading the Transitions Division of the San Francisco Health Network, Kelly is responsible for helping some of our most vulnerable patients and clients who no longer require acute intensive services but can not return home or to their previous place of residence or care, find appropriate placement in community based and/or residential care facilities at lowest and least restrictive level of care. Kelly not only provides these services to the Department of Public Health, she also serves as a resource to other delivery systems in the City as they too battle to advocate and provide placement for this vulnerable population. In the most recent efforts to aimed at providing services to citizens suffering from mental health and/or co-occurring substance abuse conditions, Kelly oversaw the development and implementation of two vanguard programs:

1. Hummingbird Navigation Center at the San Francisco Behavioral Health Center located at 22nd Street and Potrero Ave. The program first opened in 2015 as a daytime only service and then expanded to 24 hours operation in 2017, offers psychiatric respite, clinical and peer counseling, not meals, showers and overnight accommodations to help clients regroup and find their footing after a crisis episode.
2. San Francisco Healing Center located at St.Mary’s Medical Center, added 54 new conservatorship beds to the city’s system of mental health care, more than doubling the current number in the county. These locked psychiatric beds serve a critical need for clients who are placed on conservatorship and are too ill to live independently, but do not require acute hospital care.

The combination of these two important programs, has expanded and significantly improved the county’s capacity to serve people with serious mental illness. Kelly is acknowledged as one of the leading experts in the City and County of San Francisco for coordinating difficult and sometimes seemingly impossible care transitions for some of our most complex patients and clients.

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Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
<p>Medical Respite and Sobering Center (MRSC) management team and staff</p>	<p>Alice Moughamian, 2322, Director of MRSC Kelly Eagen, 2232, Medical Director Staff of primarily 2320 RNs, along with 2328 NPs, 2218 Physician Assistants, 2930 Social Workers, 2585 Health Workers, and one 2230 Physician</p>	<p>MRSC is part of the Primary Care section</p>	<p>Hali Hammer, Director of Primary Care, and the Primary Care Leadership Team</p>

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

The Medical Respite and Sobering Center (MRSC) is comprised of two co-located clinical programs. Medical Respite provides post-acute recuperative care for homeless people who are too sick or frail to be on the streets or in a shelter. The Sobering Center provides a clean, safe place for intoxicated people to rest, sober up, and also be introduced to other health services. Both programs are largely nurse-run and staffed units which provide compassionate, patient-centered services to high-risk individuals. Through masterful leadership and tremendous work of the staff, as well as effective collaboration with and investment of committed partners, MRSC successfully expanded into a new adjoining building this year and is now functioning at maximum capacity, which is 75 Respite and 11 Sobering clients.

With a vision of “home care for people without a home,” Medical Respite was founded as a place for homeless people to recuperate after surgery or hospitalization. Anyone who has undergone major surgery or experienced a prolonged hospitalization knows how critical rest, nutrition, and compassionate care are in order to make a full recovery. Zuckerberg

Employee Recognition Nomination – Due November 17, 2017

San Francisco General's inpatient census is over 30% homeless individuals, and Medical Respite plays a key role in our ability to safely discharge people to a warm and healing place until they are ready to live on their own on the streets again. Having a safe place to which homeless people can be discharged is essential to patient flow at ZSFG, especially their ability to minimize the number of patients who remain in the hospital but are "lower level of care" and thus not requiring an acute hospital bed. This helps ensure that we have beds available for acutely ill individuals.

The staff of the San Francisco Medical Respite and Sobering Center epitomize compassionate, whole person care and our DPH mission to 'protect and promote the health of all San Franciscans.' They care for our most vulnerable and high risk individuals and play an essential role in the continuum of care in our integrated health care system. They are especially deserving of an Employee Recognition Award this year because, despite the challenges of continuing to care for people during a complicated expansion project, they did so and successfully expanded from 56 to 87 beds (in the two programs combined).

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Public Health Accreditation Team	Karen Pierce - 2820 Isela Ford – 2591 Cindy Garcia – contractor Cora Hoover – 2232 Melissa Ta – 2589 Karen Cohn – 6139 Karen Yu – 6122 Marise Rodriguez - 2593 Janine Young - 6122 Michelle Kirian - 2803 Veronica Shepard - 2588	Multiple PHD Branches	Tomás Aragón, Health Officer & PHD Director and Christine Siador, PHD Deputy Director,

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

On March 7, 2016, the San Francisco Department of Public Health achieved the arduous work of becoming a fully accredited public health department by the national Public Health Accreditation Board. The accreditation is for conducting high quality, continuous improving core public health services. In addition to the Strategic Plan, the Community Health Assessment (CHA), and the Community Health Improvement Plan (CHIP), using standards and measures, we must demonstrate organizational competencies in twelve public health domains: community assessments, field investigations, health education and information dissemination, community engagement, policy development and planning, legal enforcement, ensuring access to health services, workforce development, continuous quality improvement, research and evidence-based practice, administration and management, and governance. The public health accreditation team, led by Karen Pierce, reviewed thousands of documents and have selected and meticulously prepared over 500 documents for review by the Public Health Accreditation Board. This has been a huge undertaking and the staff took on this work in addition to their regular responsibilities. These staff have demonstrated tremendous dedication and commitment to public health service.

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PRIME team	multiple	San Francisco Health Network – Primary Care and ZSFG	Alice Chen and Hali Hammer

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PRIME, a core initiative of the Medicaid waiver, is the most ambitious pay for performance program that our system has been involved with to date. A leadership team comprised of Reena Gupta (medical director for PRIME and care transformation), Patrick Oh (senior analyst for strategic initiatives), and our 3 PRIME coordinators (Caren Chen, Sally Miskelly, Ashley Scarborough) have worked with over 100 individuals across 10 teams and our IS team. Team leads include Chris Weyer-Jamora and David Silven (PCBH integration), Ellen Chen (PC redesign and Million Hearts), Luke Day and Rosaly Ferrer (specialty redesign), Lisa Golden and Ayanna Bennett (REAL/SOGI data), Anna Robert and Collen Lynch (complex care management), Barb Wismer and Joseph Pace (chronic pain), Ana Delgado and Margy Hutchinson (perinatal care), Jack Chase and Todd May (care transitions), and David Woods and David Smith (high cost pharmaceuticals). Critical staff for data analytics include Winnie Tse, Tina Lee, Mohamed Shameem, Valerie Chan, Steve Solnit, and Jackie Haslam.

As a result of their collective efforts, we have made significant strides in improving our data analytics workflow and our staff improvement capacity. And, we met 57/57 measures, earning 100% of the \$34 million available for FY 16-17.